

PARAG BHAGWAT

Founder, 3 Startups (2 Acquired) | Enterprise AI Delivery Leader | Former Group CDO

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Technology executive taking enterprise systems and **GenAI and agentic solutions** from idea to production across state-government ERP, aviation, retail, FMCG, and SaaS. Most recently **Group CDO of a multi-business conglomerate**, leading three business CTOs and putting GenAI into daily operations: vision-model inspection, AI-assisted development, and AI-enabled data on demand for leadership. Earlier: **16 years at CGI** leading \$10M+ public-sector ERP modernizations under strict regulatory compliance, and **two startups acquired** by Infra.Market. I own engagements end to end: discovery, architecture, delivery, value measurement, and the C-suite conversation.

PROFESSIONAL EXPERIENCE

Director, Consulting Expert

Sep 2026 – Present

[CGI](#) • Dallas, TX

- Bringing AI into enterprise architecture and ERP delivery, working with U.S. and India teams

Group Chief Digital Officer (CDO)

Mar 2025 – Sep 2026

[Sanjay Ghodawat Group](#) • India

- **Led three business CTOs** (airline, retail, consumer) as direct reports; served as **acting CTO of Star Air** for six months
- Led Star Air's migration to the **Hitit passenger service system** (reservations, departure control, inventory) in **four months**, one of the group's largest system migrations
- Built production use cases on **OpenAI's vision APIs** for operational checks (retail produce stacking compliance, solar panel cleaning validation, quality control), cutting manual inspection time by **60%+**
- Built an AI-enabled in-house development team on **Claude**, using custom Claude skills for BRDs and specs and **Claude Code** for SAP B1 customization, reducing vendor dependency by **70%** and speeding delivery **3x**
- Launched **SGG One AI**, the group's in-house AI assistant platform: a governed prompt library, chat over company documents and images, and policy-compliant answers for employees across business units
- Designed **SGG One App**, a no-code process engine on top of SGG One AI where admins build any workflow (audits, approvals, invoice capture) with AI vision, AI generation and SAP B1 integration, without developers; authored the architecture and platform BRD
- Designed a group-wide data lake and launched **AI-enabled dashboards**: live CXO cockpit views and data on demand through Microsoft Teams, used in board meetings
- Rolled out **Microsoft 365 Copilot** to **500+ employees** with hands-on training, using its OpenAI GPT models; finance and accounting saw efficiency gains of up to **40%** in an internal survey
- Produced multi-language training videos for **8 business units** with Gamma and HeyGen

Founder

2026 – Present

aicomics.life (*personal AI studio*) • Instagram & TikTok

- Built an AI content pipeline that publishes a new Hindi comic daily to Instagram and TikTok: **GPT image models** create the art, while **Claude** writes the stories and reviews and checks every episode, with a reusable character network
- Released two AI-made graphic novels (**Tell Me What Broke**, **Ashfall**) before scaling from single books to a daily production studio

Co-Founder & CTO

Jan 2023 – Feb 2025

[RazorSwift Innovations](#) • India

- Designed and scaled AI-driven professional visibility platform using **OpenAI + OpenSearch** stack with **99.9% uptime**
- Built GenAI-powered profile generation from WhatsApp conversations scaling to **10,000+ profiles**
- Architected enterprise resume intelligence system processing **100,000+ resumes** into a repository searchable in natural language for high-volume clients (staffing firms, large enterprises) enabling semantic search and candidate matching at scale
- Built microservices-based SaaS platform (Python, React, AWS, GCP) with AI-assisted profile intelligence, discovery algorithms, and data-driven matching. Owned architectural trade-offs across performance, cost, and scalability

Independent GenAI & Platform Architect

2024 – Feb 2025

Multi-Geography Consulting — India, Europe, Canada

- **AWVENT** (Canada, AR/XR): Added a fine-tuned model to the client's IDE that converts plain-language instructions into code and executes it to render AR/XR content. Designed GenAI workflows using **Gemini** and **OpenAI** for immersive content creation
- European Client (Agentic AI): Architected agentic systems using **Google ADK** and designed synthetic data generation pipelines. Advised on multi-agent orchestration and production deployment strategies
- European Client (Test Automation): Built automated test case generation using **prompt chaining + RAG**. Integrated knowledge bases for context-aware test scenarios reducing QA cycle time by **50%+**
- **Bimakavach** (India): Designed **Gemini-based RAG** recommendation engine. Built automated insurance quote comparison, pulling quotes from multiple insurers, comparing them with GenAI and generating reports automatically. Deployed WhatsApp-based CRM with natural-language recommendations
- **Sarvada.ai** (India, pro bono, ongoing): Advising on a domain-expert AI evaluation platform, using subject-matter experts to test and score AI outputs
- Early-stage Indian startups (several): Advised tech teams on adopting GenAI, including plain-English database reporting, email automation and AI-powered analytics

Director of Engineering

Oct 2021 – Dec 2022

Infra.Market • India

- Led **50+ engineers** across OMS, payments, delivery, and social commerce platforms post-acquisition of TeamKaro and YAYSHOP. Directed integration into Infra.Market's core stack supporting national-scale operations

Co-Founder & CTO

Sep 2019 – Oct 2021

TeamKaro.com & YAYSHOP.io (Acquired by Infra.Market, 2021) • India

- Built and scaled two SaaS platforms from zero to acquisition: group-buying commerce (TeamKaro) and WhatsApp-first B2B SaaS (YAYSHOP) enabling **15,000+ SME sellers** to manage catalog, orders, payments via chat
- Architected conversational commerce integrating discovery, payments, and fulfillment end-to-end

Head of Technology / Chief Technical Architect

Nov 2003 – Oct 2019

CGI • USA & India

- **16-year tenure** across senior technical leadership roles on **CGI Advantage ERP** and public sector platforms serving US state government agencies. Led **\$10M+ modernization programs** involving legacy-to-modern transitions under strict regulatory compliance
- Established and led Emerging Technologies Group (AI/ML, chatbots, cloud, automation) in India. Operated as senior technical authority across US-India delivery teams spanning **200+ engineers**

EDUCATION & CERTIFICATIONS

Bachelor of Engineering (Mechanical) • University of Pune, India

ITIL® Foundation (IT Service Management) • Neo4j Certified Professional